



<http://www.moseleyelectronics.com>
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Doorbell Phone

User Instructions

Calling and Answering

Visitors simply press the button on the door station. All of the phones in the house (with their ringers turned on) will ring a special “double” ring, indicating someone is at the door. You can talk to the caller by simply picking up any phone in the home and talking. To terminate the call, simply hang-up. If you want to just answer the door without using the intercom feature, the phone will stop ringing after 4 cycles.

If you are talking on the telephone when a visitor calls you will hear a special “double” call-waiting beep. You may put your caller on hold and talk to the visitor at the door by using the “flash” button on your phone.

Optional Electric Door Strike

If your system is equipped with this feature, you may release the door strike and allow your visitor entry by simply pressing the “*” key on your phone while talking to the visitor.

Troubleshooting

Your doorbell phone system is usually very reliable, however thunderstorms and power surges will sometimes cause problems. We install a high quality surge protector on every system. This surge protector is designed to protect the doorbell phone system and other equipment connected to this phone line. Many times the surge protector will reset itself, however if a powerful surge enters through your phone lines it may damage the surge protector and even the controller. **If all of the phones in your home connected to the same line as the doorbell phone are totally dead or have a loud noise present *DO NOT call the telephone company before performing the following steps:***

1. Go to your Patch Panel and locate the Doorbell Phone controller. This is usually in the garage or mechanical room. Next to the controller there will be a small 2” x 2” modular phone jack that should be labeled “Doorbell Phone”.
2. Unplug this jack and see if normal service is restored to your telephones. If the problem is still present then the trouble is NOT in the Doorbell Phone.
3. If disconnecting the phone jack corrects the problem then unplug the power to the Doorbell Phone controller for 30 seconds. Re-apply power, connect the phone jack, and test the system again.
4. If step 3 does not solve the problem, then call **Moseley Electronics** for service.